

John M. Smith IT Director Goodhue County

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To: Goodhue County Technology Committee

From: John M. Smith, IT Director

Date: July 24, 2025

Subject: Technology Projects

Completed Projects:

1. Auction of surplus IT Equipment

Projects in Progress:

- 1. Network Switch Upgrades
- 2. Multi-Factor Authentication (MFA) for all network connections
- 3. Physical Inventory of County Technology
- 4. Replace IT Help Desk/Service Management Software
- 5. Decommission IBM AS/400 mid-range system

New Requirements Identified:

- 1. Expanded Storage for Sheriff/Attorney Digital Evidence
- 2. BCA Network Segmentation
- 3. Attorney's Office Evidence Management
- 4. Auditor/Treasurer Office Invoice Management
- 5. ADC Inmate Communications RFP
- 6. Administration Public Records Requests

Projects Currently on Hold:

- 1. Refresh Storage Attached Network (SAN) System Carryover to 2026
- 2. Next-Generation 9-1-1
- 7. Begin replacement of County Phone System
 - a. Migrate Red Wing Police Department to City Phone System