



Veterans Service

2025 Performance
Ride Program Planning

Agenda

- VetPro Interactions
- VA Claims Report
- Financial Impact
- Homeless Veterans
 - Donation Fund Report
- Ride Program
 - Ride Program Summary
 - Ride Program Numbers
 - Ride Program Financial History
 - Ride Program Funding Future

Interactions

Service	2022	2023	2024	2025
Phone Calls	1685	5825	2652	2211
Emails	221	1201	834	904
In-Person	540	1028	960	937
Fax	60	739	555	406
Mail	17	208	41	84
Unspecified	181	353	527	1423
Rides	540	508	492	569
Total	2704	9354	5569	5965

VA Claims

Claims Filed

Filed	2022	2023	2024	2025
Filed	-	318	287	340
Initial	-	284	207	199
Increase	-	9	28	28
Supplemental	-	16	29	90
HLR	-	6	19	13
BVA	-	2	2	5
CUE	-	1	3	6

Claim Results

Results	2022	2023	2024	2025
Filed	-	318	287	340
Decided	-	172	323	346
Awarded	-	121	187	184
Partial	-	-	20	23
Denied	-	45	87	111
Continued	-	-	14	8
Canceled	-	-	15	13
Closed	-	-	-	4
Reduced	-	-	-	1
Lost POA	-	-	-	2

VA Disability Compensation Recipients

FY	Total Recip.	0 - 20%	30 - 40%	50 - 60%	70 - 90%	100%	Age 17-44	Age 45 - 64	Age 65 or Older	Male	Female
2025	1,091	409	166	136	214	166	242	276	573	997	93
2024	1,076	432	177	128	202	137	237	254	585	988	88
2023	1,036	454	165	125	169	123	205	255	576	956	80
2022											
2021	959	472	148	121	136	82	180	230	549	897	62
2020	962	475	153	128	126	80	175	226	561	903	59

Gender	2023	2024	2025	2026
Male	2,745	2,636	2,534	2,450
Female	260	253	246	241
Total	3,004	2,889	2,780	2,691

VA GDX Report Direct Expenditures

Fiscal Year	Veteran Population**	Total Expenditure
2021	3,062	\$ 29,832.99
2022	3,059	\$ 33,192.31
2023	2,988	\$ 35,203.74
2024	*????	*\$ 38,006.43

Fiscal Year	Total Direct Expenditure	Compensation & Pension	Insurance	DIC and Survivors Pension
2021	*\$ 13,261.58	\$ 13,261.58		
2022	*\$ 15,969.77	\$ 15,969.77		
2023	*\$ 18,010.96	\$ 18,010.96		
2024	\$ 18,813.68	\$ 17,322.76	\$ 157.29	\$ 1,333.62

* Added for context

** Estimated

Prior to 2024

2024

[VA GDX Link](#)

VA GDX Report Indirect Expenditures

Fiscal Year	Veteran Population**	Total Expenditure
2021	3,062	\$ 29,832.99
2022	3,059	\$ 33,192.31
2023	2,988	\$ 35,203.74
2024	*????	*\$ 38,006.43

Fiscal Year	Total Indirect Expend.	Memorial Benefits	Construction	Education & VA VRE	Loan Guaranty	General Operating Expenses	Ins. & Indemnities	Medical Care	Unique Patients**	SAH, SHA, & Veh. Grants
2021	*\$ 17,654.41		\$ -	\$ 972.44	\$ -	\$ -	\$ 259.96	\$ 15,339.01	1,083	
2022	*\$ 18,275.54		\$ -	\$ 1,021.40	\$ -	\$ -	\$ 147.55	\$ 16,053.60	1,053	
2023	*\$ 18,224.78		\$ -	\$ 1,229.56	\$ -	\$ -	\$ 309.15	\$ 15,654.08	1,032	
2024	\$ 19,192.75	\$ 166.66	\$ -	\$ 1,016.75	\$ 4.43	\$ -	\$ -	\$ 17,887.89	*????	\$ 117.01

* Added for context

** Estimated

Prior to 2024

2024

[VA GDX Link](#)

Homeless Veterans

- No currently homeless veterans
- Assisted 4 homeless veterans last year
 - 2 as of this year
- Tracking and assisting 12 at-risk veterans (prevention)
 - Doubled up
 - Financial stress
 - Physical/mental disabilities

Homeless Veteran Expenses 2025

VFW (GCUVO) Fund

- \$8,820 Donations
- \$2,739.59 – Meals and lodging
- \$19.30 – Medical supplies
- \$6,061.11 – Carryover

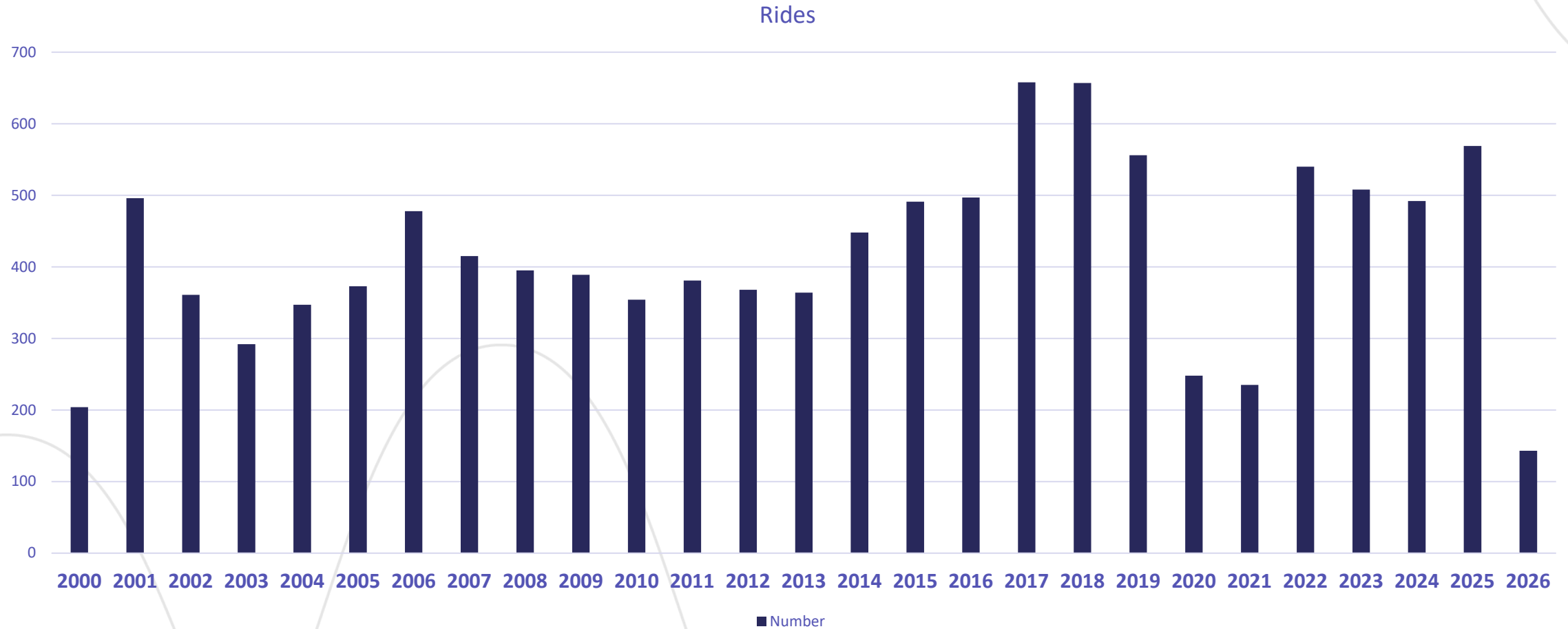
MDVA Grant

- \$4776 – Meals and lodging

Ride Program Summary

- VSO Receives ride request
- Put on schedule, driver signs up, VSO informs vet of pickup time
- Driver picks veteran up at their door
- Delivers veteran to appointment and back home
 - Veteran MAY donate \$20
- End of month, drivers turn in driver logs and donations
- VSO submits payment and donations to Finance
- Receive donations from VFW, AL, Auxiliaries, non-profits, individuals as well.

Ride Program Numbers



Ride Program Budget History

Account Description	2020 Actual	2021 Actual	2022 Actual	2023 Actual	2024 Actual	2025 Actual	2026 YTD
Rides	248	235	540	508	492	569	143
Transportation Donations	\$ (14,113.00)	\$ (16,667.00)	\$ (20,706.00)	\$ (19,324.00)	\$ (12,654.00)	\$ (9,522.00)	\$ (3,659.00)
Per Diem in Lieu of Salaries	\$ 0.00	\$ 0.00	\$ 0.00	\$ 2,500.00	\$ 12,900.00	\$ 4,400.00	\$ 600.00
Volunteer Transportation Mileage	\$ 16,966.00	\$ 28,197.00	\$ 42,504.00	\$ 52,488.00	\$ 38,527.00	\$ 40,959.00	\$ 8,373.00
Gasoline (Unleaded)	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 12.00	\$ 0.00
Total	2,853.00	11,530.00	21,798.00	35,664.00	38,773.00	35,849.00	5,314.00
IRS Mileage Rate	\$0.575 / mi	\$0.560 / mi	\$0.625 / mi	\$0.655 / mi	\$0.670 / mi	\$0.700 / mi	\$0.725 / mi

Further Information

Round Trip Expenses

	MPLS VAMC	Roch VA
Cannon Falls	\$ 49.00	\$ 70.00
Lake City	\$ 93.00	\$ 64.00
Kenyon	\$ 77.00	\$ 63.00
Pine Island	\$ 88.00	\$ 31.00
Red Wing	\$ 70.00	\$ 73.00
Zumbrota	\$ 78.00	\$ 40.00

Donation Sources

- Requested \$20 from veteran for each ride.
- Private donations from the community
- Donations from VSO's and non-profits (VFW, AL, Elks, Lions, Etc.)

Budget Moving Forward

Brainstorming

- Require \$20 donation per ride?
 - @500 rides/year = \$10,000
 - Increase rate?
- Asking for larger donations from the community
- Grants
 - Applied for 3M, have not heard back.
 - Highly Rural VA Transportation grant (Req. <5/sq.mi)
 - Looking for others