Goodhue County
Performance Report

Human Services Performance Management

Child Support
Performance Report
October 2026

Reporting Periods:
Child Support Oct. 1, 2025 – Sept. 30, 2026

MINNESOTA

For more information contact:
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The Human Services Performance Management system is a joint effort between the Department of Human Services and the Department of Children, Youth, and Families.

Performance Report Overview

About this Report

The purpose of this report is to share county performance data on the Child Support measures as they relate to the Human Services Performance Management system (referred to as the Performance Management system).

This report contains data on three measures and includes:

- Federal fiscal year (Oct. 1, 2025 – Sept. 30, 2026) performance data for the three Child Support measures
- Performance data trends for recent years
- A performance comparison to other counties in the same Minnesota Association of County Social Services Administrators (MACSSA) region

This report compares county performance to the thresholds established for the Performance Management system. The Performance Management system defines a threshold as the minimum level of acceptable performance, below which counties will need to complete a Performance Improvement Plan (PIP) as defined in Minnesota Statutes Chapter 402A. For counties below the threshold, an official PIP notification—with instructions for accessing PIP forms, PIP completion directions, and available technical assistance—will be sent in addition to this report.

Additional Information

Supplemental and background information about the Performance Management System can be found on PartnerLink:
https://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAMIC_CONVERSION&RevisionSelectionMethod=LatestReleased&dDocName=dhs16_191395

Other Resources

Child Support Measures Data (requires login):
https://www.dhssir.cty.dhs.state.mn.us/PRISM/Documentation/rr/Pages/CPATReports.aspx

Child Support Financial Capacity Reports (public):
https://public.tableau.com/app/profile/jeffrey.olson4806/viz/FinancialCapacityReports/CFCRSLandingPage

About the Measure

Outcome: Children have the opportunity to develop to their fullest potential

Percent of open child support cases with paternity established.

What is this measure?

This measure divides the number of children in open Child Support cases that were not born in marriage in the previous federal fiscal year by the number of children in open Child Support cases that had paternities established in the report year. The paternities established by Child Support workers during the federal fiscal year may not necessarily be for the same children born of non-marital births in the previous year. This is why percentages may exceed 100 percent.

Why is this measure important?

Establishing parentage gives a child born outside of marriage a legal father and the same legal rights as a child born to married parents. Parentage must be established before an order for support can be established. Within the Child Support program, counties are responsible for connecting parents and their children by locating parents and establishing paternity. The counties initiate court actions to determine parentage. Paternity is important not only for the collection of child support, but also for other legal matters like inheritance and survivor benefits.

What affects performance on this measure?

- Service factors such as staff availability, the hours a county office is open, the location of the agency in relation to people needing services, and the age of technology and computer systems.
- Staff factors such as staff training levels, staff-to-client ratios, and business continuity planning as older, more experienced workers retire.
- Participant factors such as demographics, trust or mistrust of government, housing stability, and immigration status.
- Environmental or external factors such as cooperation between law enforcement, counties, courts, and hospitals; working across state and American Indian reservation borders; and clients' ability to obtain transportation.

Goodhue County Performance

Outcome: Children have the opportunity to develop to their fullest potential

Percent of open child support cases with paternity established.

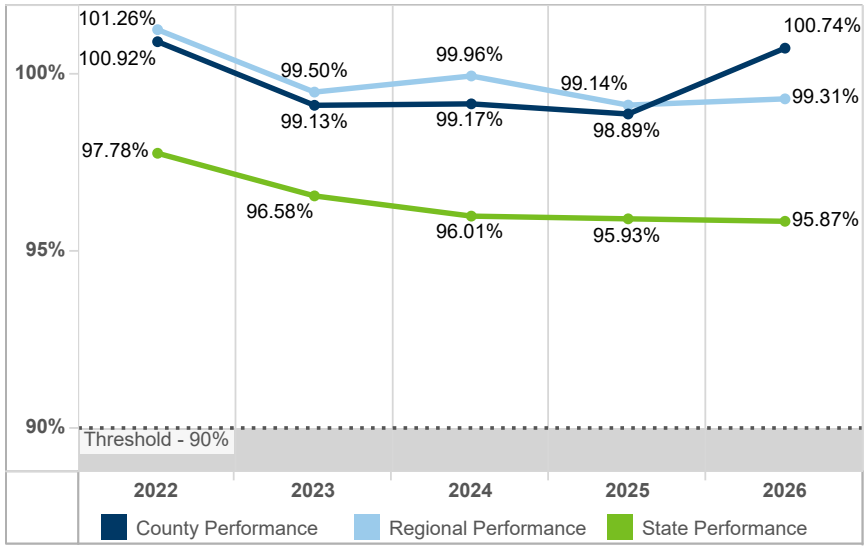
Goodhue County Performance by Year

	2022	2023	2024	2025	2026
County Performance	100.92%	99.13%	99.17%	98.89%	100.74%
Denominator	1,298	1,269	1,205	1,166	1,084

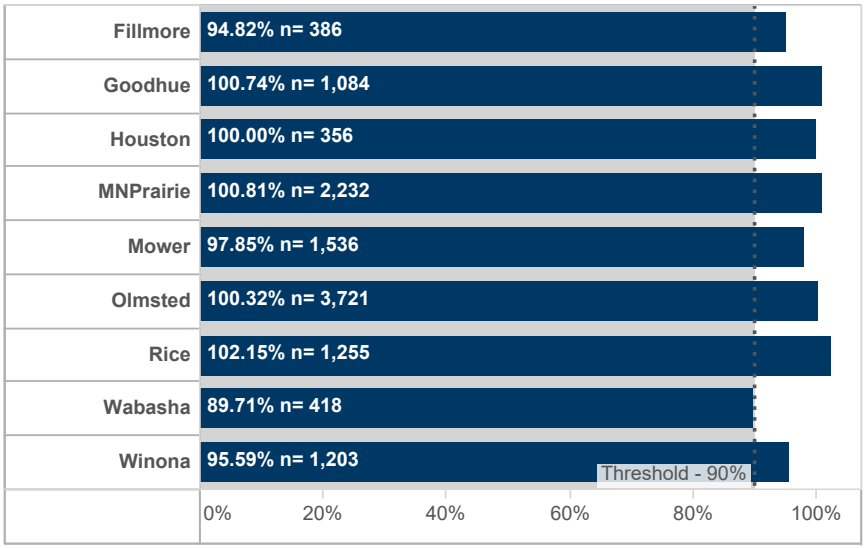
PIP Decision

No PIP Required - Performance is equal to or above the threshold of 90%.

County, State and Regional Performance



2026 Performance for MACSSA Region 10



**The dotted line on each graph indicates the measure threshold of 90%.*

About the Measure

Outcome: People are economically secure

Percent of open child support cases with an order established.

What is this measure?

This measure is the number of cases open at the end of the federal fiscal year with support orders established divided by the number of total cases open at the end of the federal fiscal year.

Why is this measure important?

This is a measure of counties' work toward ensuring children receive financial support from both parents. Through their role in the Child Support program, counties help ensure that parents contribute to their children's economic support through securing enforceable orders, monitoring payments, providing enforcement activities, and modifying orders when necessary.

What affects performance on this measure?

- Service factors that influence this measure include relationship with the county attorney, ability to schedule timely court hearings, information-sharing between courts, tribal nations, and Child Support, and relationships with other states that impact the ability to collect support across state boundaries.
- Staff factors that influence this measure include the number of staff dedicated to Child Support, training and education, and legacy planning and hiring of new staff as staff retire.
- Participant factors that influence this measure include family size, the separation or divorce rate and whether children are born in marriage, custody arrangements, and incarceration of non-custodial parents.
- Environmental or external factors influencing this measure include local economy and ability of non-custodial parents to find employment, employer response time to paperwork, parents that work for cash, and level of trust in the government to provide service.

Goodhue County Performance

Outcome: People are economically secure

Percent of open child support cases with an order established.

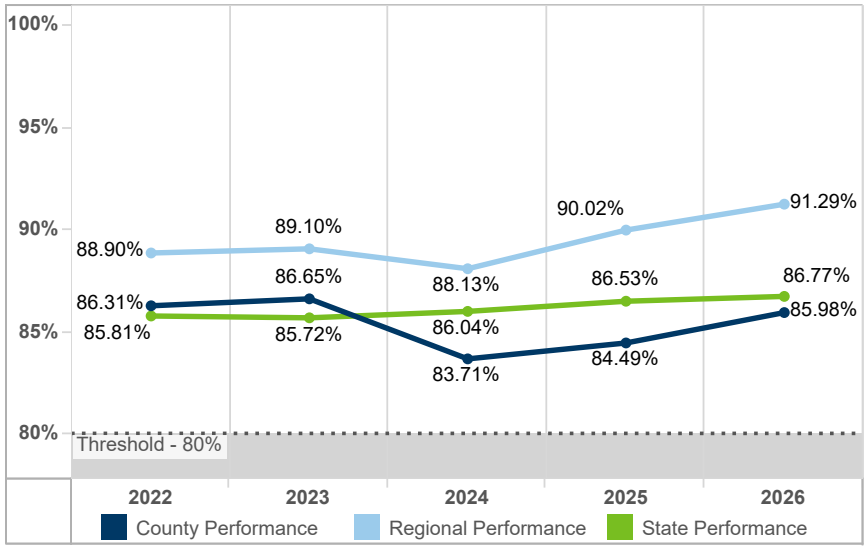
Goodhue County Performance by Year

	2022	2023	2024	2025	2026
County Performance	86.31%	86.65%	83.71%	84.49%	85.98%
Denominator	1,665	1,550	1,467	1,328	1,248

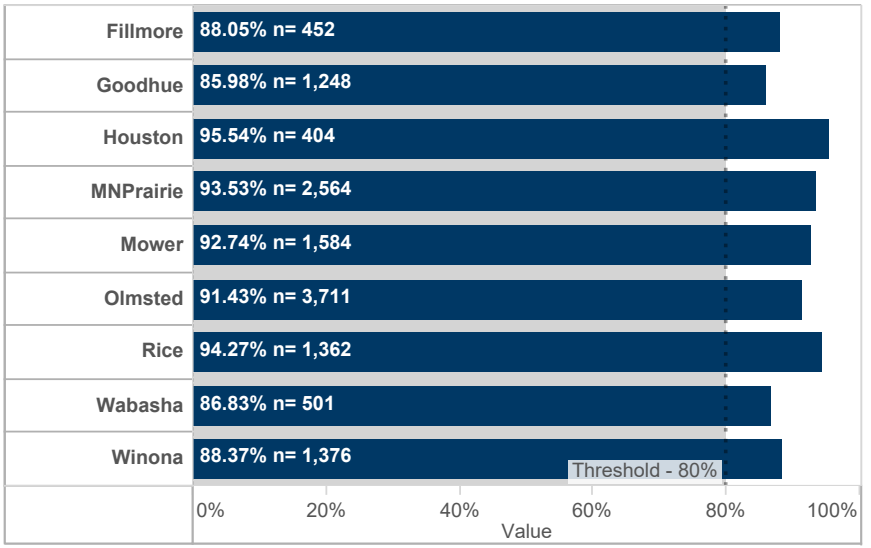
PIP Decision

No PIP Required - Performance is equal to or above the threshold of 80%.

County, State and Regional Performance



2026 Performance for MACSSA Region 10



**The dotted line on each graph indicates the measure threshold of 80%.*

About the Measure

Outcome: Children have stability in their living situation

Percent of current child support paid.

What is this measure?

This measure is the total amount of support distributed divided by the total amount of current support due during that fiscal year. The numerator and denominator are dollar amounts, rather than children, families, or people.

Why is this measure important?

Children need both parents contributing to their financial security, and child support is one means of accomplishing that. Counties, through their role in the Child Support program, help ensure that parents contribute to their children's economic support through securing enforceable orders, monitoring payments, providing enforcement activities, and modifying orders when necessary.

What affects performance on this measure?

- Service factors that influence this measure include the size of the interstate caseload and ability to collect support across state boundaries, relationships with other counties and tribes, court processes, coordination with other county services, and technology that is sometimes out-of-date.
- Staff factors that influence this measure include caseload size, legacy planning and training of new staff as staff retires, and challenges attracting and retaining new staff.
- Participant factors that influence this measure include parent initiative or interest in pursuing a modification of their order, non-cooperation by non-custodial parents, visitation schedules, employment rate, self-employment, and homelessness.
- Environmental or external factors that influence this measure include the local economy, resources of the county attorney, the availability of community resources to help parents find and keep employment and address issues leading to unemployment, and the increased state minimum wage.

Percent of Current Child Support Paid Threshold Suspension

Threshold Suspension

The Human Services Performance Council previously voted to suspend the Performance Management system threshold for the Child Support Paid measure, thereby removing the Performance Improvement Plan (PIP) requirement for the measure. This proposal was brought forward due to continued systemic barriers all counties are facing as well as challenges with the threshold calculation. Performance will continue to be reported for this federal measure, and it will still be used by the DCYF Child Support Division.

In the meantime, the Performance Management team is working with the DCYF Child Support Division to identify threshold recommendations for use in the future.

Goodhue County Performance

Outcome: Children have stability in their living situation

Percent of current child support paid.

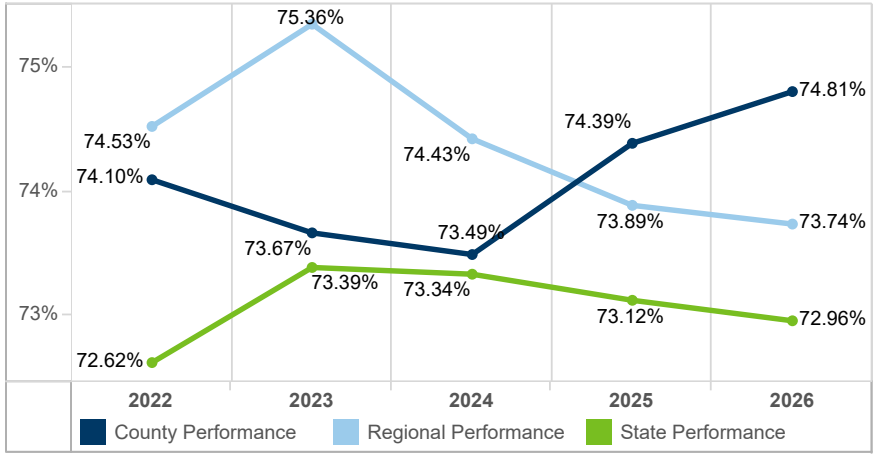
PIP Decision

No PIP required - The Human Services Performance Management System has suspended the threshold for the measure.

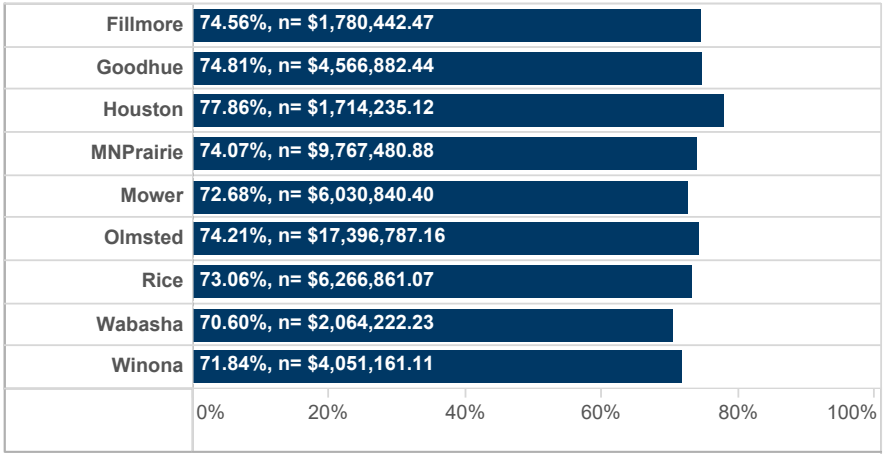
Goodhue County Performance by Year

	2022	2023	2024	2025	2026
County Performance	74.10%	73.67%	73.49%	74.39%	74.81%
Denominator	$4,932,551.54	$4,948,374.69	$4,954,911.76	$4,741,606.68	$4,566,882.44

County, State and Regional Performance



2026 Performance for MACSSA Region 10



Goodhue County Performance

Outcome: Children have stability in their living situation

Racial data for percent of current child support paid.

Performance data are shown by the noncustodial parent's race and ethnicity for groups with at least 30 people in the data set.

Purpose

The racial and ethnic data included in this report is for informational and planning purposes. We encourage you to review this data to identify opportunities for improvement. The racial and ethnic group data included in this report does not give a complete picture of county performance, the communities being served, nor systemic inequities. The Performance Management system is not currently using this data to assess a county's need for PIPs.

No Data Available

Counties with low numbers (fewer than 30) for all but one racial or ethnic group do not have a graph of performance by racial and ethnic group available in this report. Currently, racial data is not available for the other Child Support measures, only percent of current Child Support Paid.

