



# Child Support

Celebrating 50 Years Of Child Support!  
Child support serves approximately 1  
in 6 children nationwide - 12.2 million  
children.



# 127 years of Service to Goodhue County



## Supervisor:

- Amanda Pierzyna (9yrs)
- Child Support Lead Worker:
  - Natalie Littfin (7yrs)



## Child Support Officers:



- Mary Peterson-Nordby (37yrs)
  - Bobbi Sinn (9yrs)
  - Shelly Hofer (2yrs)
  - Molly Matthees (6yrs)
  - Alyssa Sturgeon (4yrs)



## Support Enforcement Aides:

- Jody Bade (30yrs)
- Kelly Seyffer (20yrs)
- Rebecca Swenning (3yrs)





Vision: All children we serve will have the economic support they need to thrive

- **Mission: We will collaborate with key partners to deliver an effective, family-centered approach that ensures the financial stability of children**

# Values

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**Family Well-being:** We center the well-being of entire families by intentionally working with all family members in their lives together, regardless of their familial structure

**Collaboration:** We collaborate and innovate with our partners to ensure participant and program success.

**Equity:** We acknowledge past systemic harms and work towards positive outcomes for all participants by embedding and advancing equity at all levels of the program.

**Quality Experience:** We aim to consistently deliver a high-quality, responsive, and empathetic experience to program participants.

**Our People:** We support, invest, and resource our staff.

# Services we provide to 1,348 families:

Establish & Modify	Child support agencies establish the child support order and determine the payment amount. They use child support guidelines to calculate how much a parent should contribute to the child's financial support.
	Either parent can ask their local child support office to review their current order.
Locate	Child support agencies can try to locate the other parent using information like their date of birth and Social Security number.
Parentage	It's important to establish a legal relationship with the child. Parents can make a voluntary acknowledgement of their paternity or arrange for genetic testing.
Enforce	When the parent doesn't pay the full amount or doesn't pay at all, we can use enforcement remedies
Collect & Disburse	The most common way to pay child support is to deduct the payment from the parent's paycheck and distribute the money to the other parent or guardian.

Child Support  
believes that  
the strongest  
foundation for  
society is the  
family.

Children do better when both parents are involved, even if parents are no longer together.

Research shows child support payments reduce child poverty and improve economic independence, leading to better social and health outcomes.

Stable employment is one of the most effective tools for long-term economic and health security. By holding noncustodial parents accountable, we promote work and help ensure the benefits of employment reach the children who need them most.

# Spotlight on Goodhue County:

## Payment stats

- Total dollar amount disbursed: \$4,715,957
- Total number of cases with payments: 1,009

## Maintenance stats

- Total number of cases with a Cost-of-Living Adjustment: 331
- Total number of modified orders: 33

## Staff stats

- Total number of child support staff (includes cooperative agreements if applicable): 11.6

## People stats

- Number of children served: 1,610
- MSCO registrations: 33% of all participants are registered.

## Percent by Role and Ethnicity

Ethnicity Group	Blank Field	African American	American Indian	Asian	Chose not to disclose	Hispanic	Multiple race	Other	Pacific Islander	Unknown	White
NCP	5.56%	11.28%	2.18%	0.53%	0.00%	2.41%	2.10%	24.21%	0.00%	0.00%	51.73%
CP	8.32%	5.75%	1.97%	0.30%	0.00%	0.38%	4.54%	15.58%	0.08%	0.08%	63.01%

# Spotlight on Minnesota child support in 2024

## Payment stats

- Total dollar amount disbursed: \$510,324,008
- Total number of cases with payments: 111,905
- CSPC payment statistics:
  - PayNearMe: \$3,128,015 with 8,390 payments – average \$373/payment
  - MoneyGram: \$886,649 with 1,693 payments – average \$524/payment

## Maintenance stats

- Total cases with a Cost of Living Adjustment: 36,992
- Total number of modified orders: 6,046
- Total number of payment plans entered: 11,825

## Staff stats

- Total number of child support staff: 1,342
  - County – 1,098
  - State – 244

## People stats

- Number of children served: 198,241
- MSCO registrations: 38.44% of all participants are registered
- Texting and email permissions:
  - Of the 171,917 CPs, 327 have provided written consent for texting communications and 106,482 have provided an email address for electronic communications.
  - Of the 169,448 NCPs, 137 have provided written consent for texting and 78,925 have provided an email address.
- Demographics (table below):

### Percent by Role and Ethnicity

Ethnicity Group	NCP	CP
Blank Field	4.41%	5.69%
African American	24.09%	21.07%
American Indian	4.71%	4.61%
Asian	1.70%	2.38%
Chose not to disclose	0.00%	0.00%
Hispanic	3.69%	0.97%
Multiple race	2.97%	6.52%
Other	18.85%	9.57%
Pacific Islander	0.07%	0.15%
Unknown	0.01%	0.17%
White	39.51%	48.86%
TOTAL	100.00%	100.00%

# Federal Performance Measures

Orders Established	All children in child support cases have appropriate support orders. Goodhue: 84% MN: 86%
Paternalities Established	All children have established parentage. Goodhue: 86% - MN: 83%
Collections on Current	All children in child support cases receive timely and consistent financial support from parents as ordered. Current Charging: \$4,364,175 Paid: \$3,245,008.13 Goodhue: 75% - MN: 73%
Collections on Arrears	All children in child support cases will receive payments on overdue support.
Cost Effectiveness	The child support program will be efficient and responsive in its operations. Goodhue \$2.93 - MN: \$2.65



Any questions?

