

# Goodhue County Health & Human Services

**Presented by: Lutheran Social Service of Minnesota - Jody Johnson**

Over the past 16 years, I have worked directly with many Goodhue County Health and Human Services case managers. On countless occasions, I have watched them go above and beyond for the people who they serve.

When there is a person in need of more services or a change in services, they are quick to provide input, add services, and support the team to move forward with what is needed to best meet the needs of the person. Beyond providing referrals and funding, they will spring into action to make sure that needs are met and people are cared for. Maybe it's an extra phone call to congratulate them on an achievement or maybe a call to check in on them because they know a person is having a difficult time.

The people who LSS supports are incredibly blessed to have consistent case managers within Goodhue County; they do not have a new face showing up at every meeting or visit, which can have a negative impact on a person's mental health and sense of security. Having continuity in care provides a healthy relationship between the county, people served, as well as team members and other agencies.

The high quality of service that is provided by Goodhue County Health and Human Services plays a vital role in people continuing to live independently, living their best possible life.

Providers' Network, Inc.

*Good Neighbors*  
Award



*Presented to*

*Goodhue County Health  
& Human Services*



2024

# Home and Community Based Services Team

11-2024

