



Home and Community Based Services Update

October 21, 2025

Redesign Update

Before Redesign: 19.5 total staff

- 1 supervisor
- 1 lead
- 2.5 case aides
- 15 case managers/care coordinators

Current: 24 total staff

- 2 supervisors
- 1 lead
- 3 case aides
- 3 initial assessors
- 3 health plan care coordinators
- 12 waiver case managers
(Due to add 1 promotional lead)

Initial Assessors

- This is where individuals start if they would like to access services
- Initial assessors complete County of Residence and CFSS yearly assessments along with initial assessments
- Assessors average 15 assessments per month each (we have 3 assessors)
- Assessments are now good for 365 days
- Waiting on MA-LTC and SMRT disability approval delays access to HCBS waiver services and assessors track these cases until approved or for the full 365 days



CFSS-Community First Services and Supports

- Formally known as PCA
- Parents and spouses can be the paid CFSS worker
- Offers flexibility in managing hours and hiring staffing
- Complicated process for approval and initiating services
- Requiring more time and assistance from assessors
- Long waiting lists with consultation services to start CFSS

South Country Health Alliance clients and billing

Clients

- 624 SCHA members are being served currently
 - 97 elderly waiver clients
 - 527 care coordinated clients
- Increased billing due to no longer having dual under 65 case manager/care coordinator role

Billing

	2023	2024	2025 (current)
SCHA Total	394,435.02	774,996.10	563,023.05
Connector included in SCH total	119,351.58	131,452.31	140,820.81

Blue Cross clients and billing

Clients

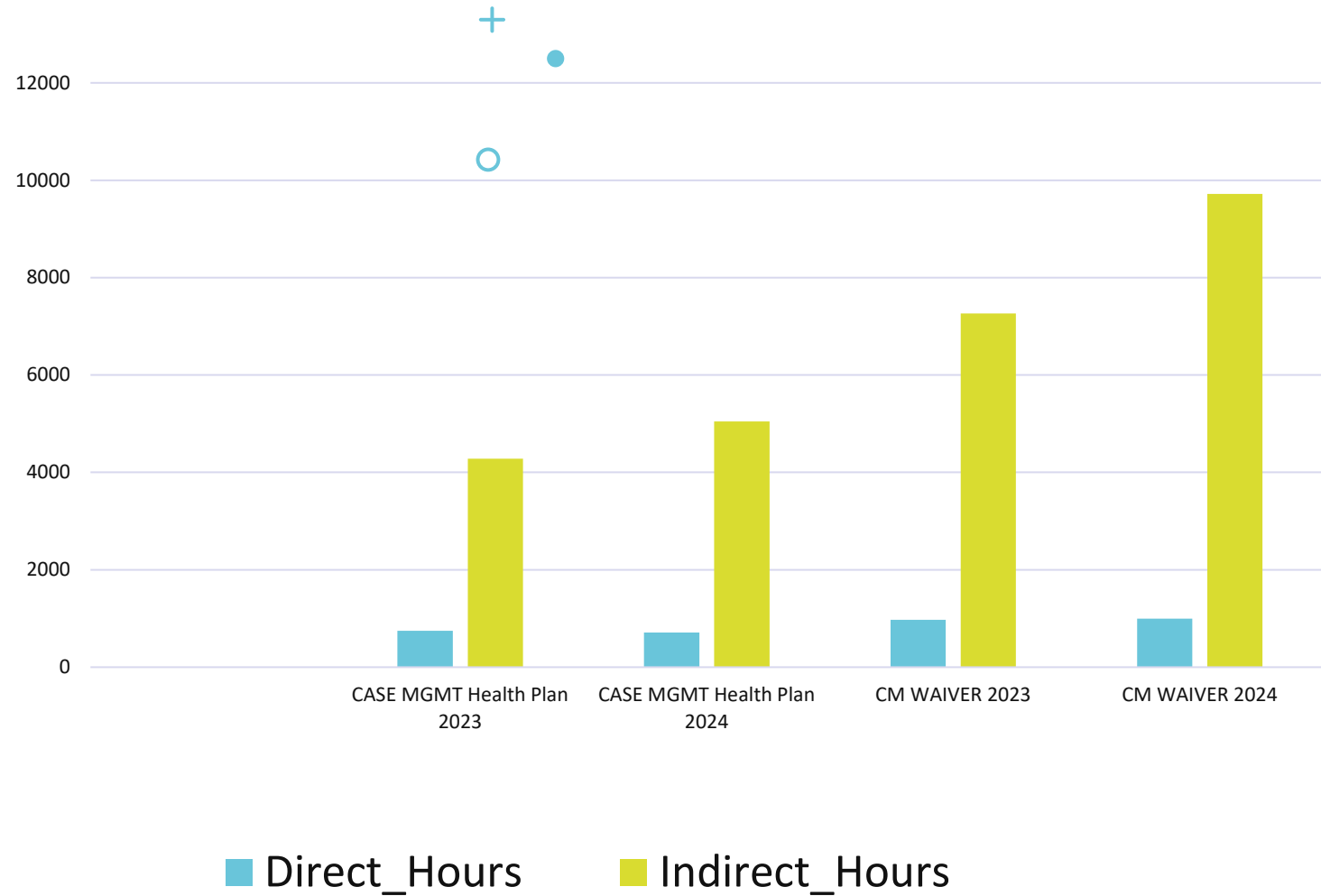
- 68 Blue's clients served currently
- 22 elderly waiver clients
- 46 care coordinated clients

Billing

	2023	2024	2025 (current)
Blues Total	30,627.59	80,969.00	53,534.36

Billing

- 2023 total hours=13264
- 2024 total hours=16474.5



Efficiencies

-Lower caseloads for waiver case managers with Redesign

-specialized staff can focus on their job duties

-decreased complicated billing by separating roles

-currently working on use of SharePoint and Office 365 to find efficiencies in tracking and managing our work

-currently fully staffed



Challenging areas

- Training in new staff takes time and don't see efficiencies
 - MNCHOICES Revision has had a large learning curve
 - SMRT and MA-LTC approvals taking extra time requiring to access services
 - MA Churn
 - CFSS has involved extensive time to learn and teach individuals accessing the service
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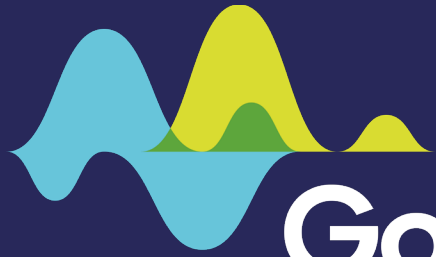
Upcoming HCBS Changes

Need to find 177.5 million in savings in disability services by 2028/2029 or cost shifts will happen to counties

- LTSS Advisory subcommittee-Katie Tang is part of this DHS workgroup to find the savings

Waiver Reimagine coming 1/1/27

- Change from 4 disability waivers (CADI, BI, CAC, DD) to 2 disability waivers (Community and residential)



**Goodhue
County**
MINNESOTA

**Thank you
Questions**