

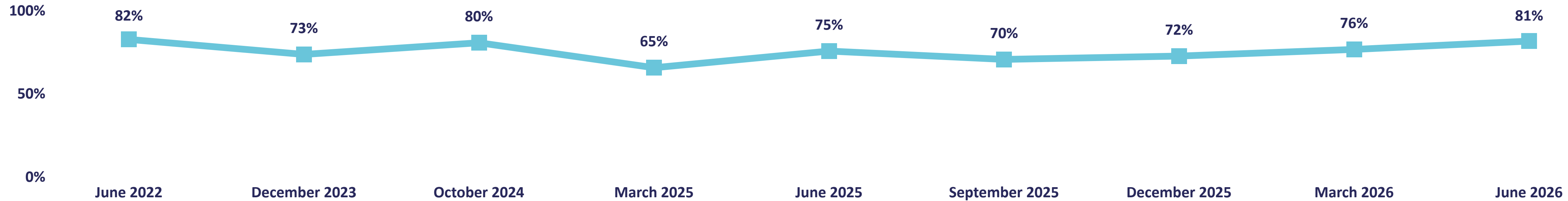
Quarterly Trend Report

Updated: July 2026

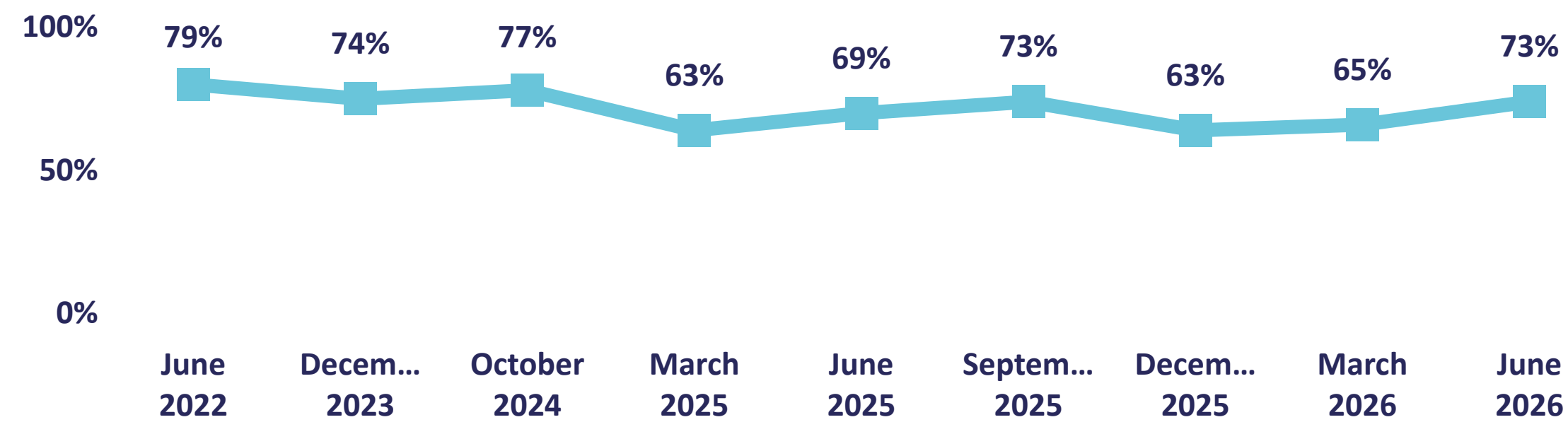


Employee Engagement

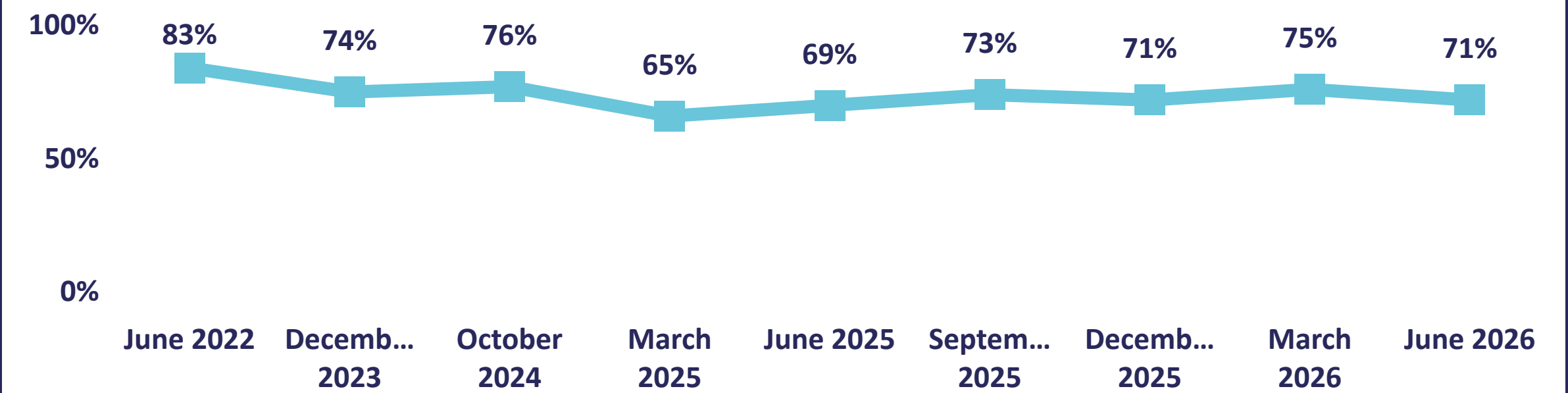
% of staff who feel morale is positive most of the time



% of staff who feel a sense of belonging at HHS



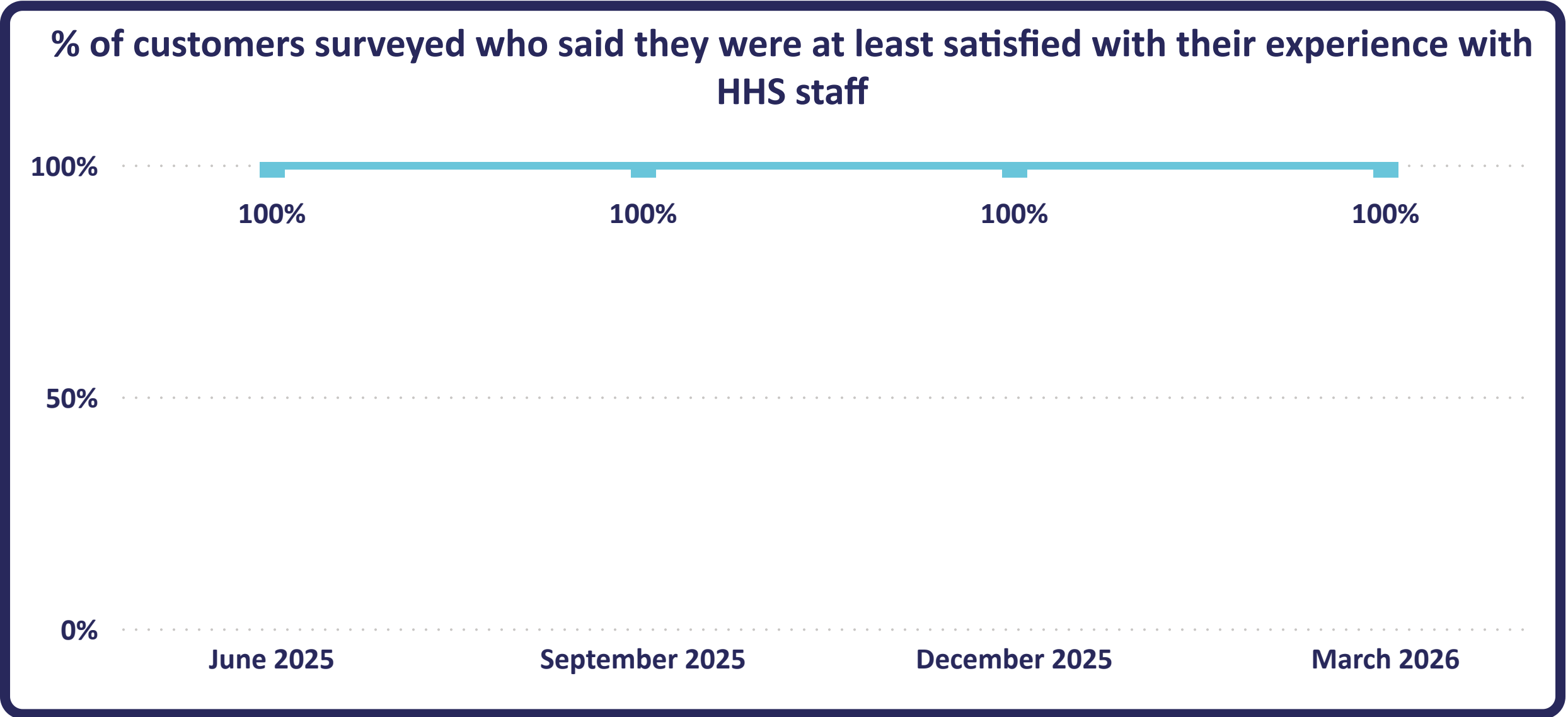
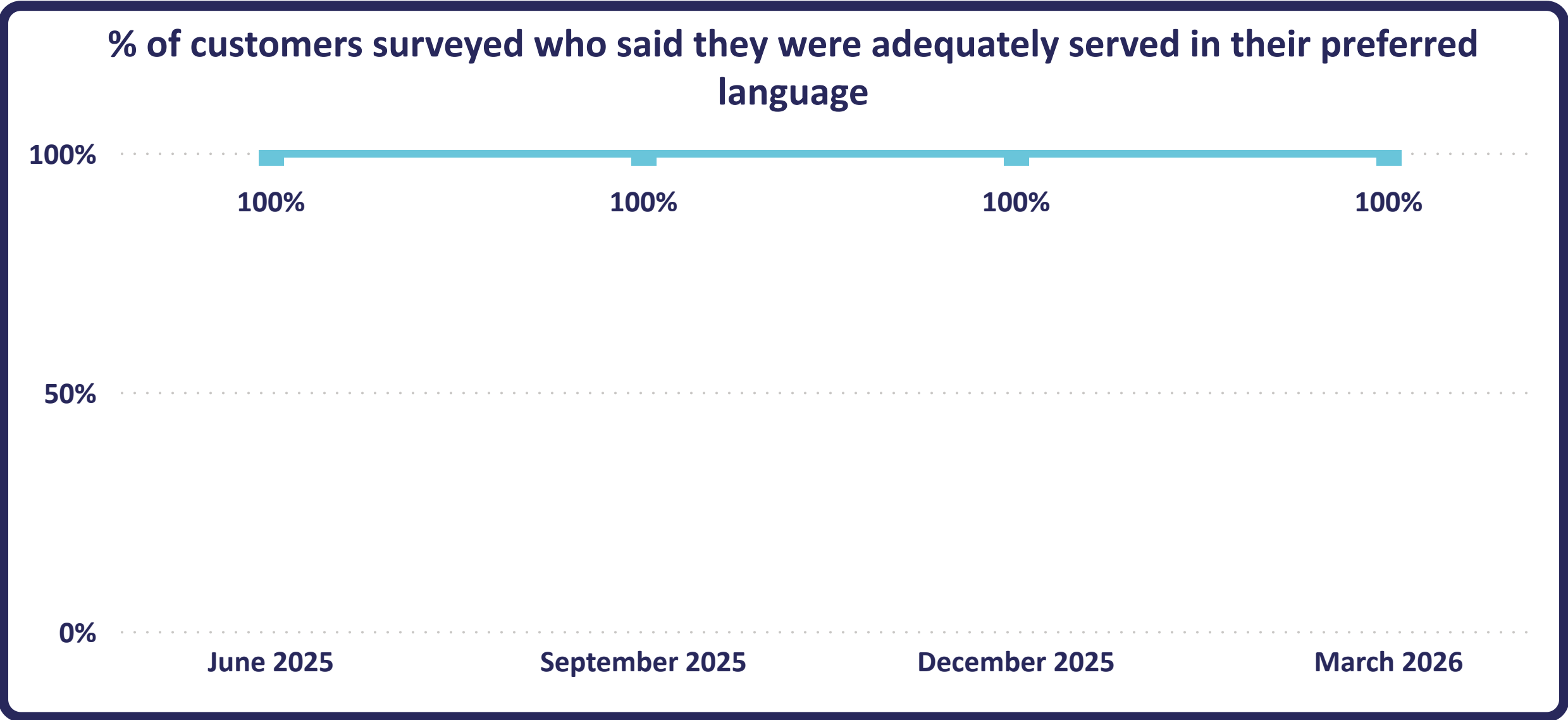
% of staff who feel adequately supported to manage work stress



What does this tell us?

- Our engagement results showed a mix of movement this quarter. Morale rose 5%, belonging increased 8%, and stress management declined 4%. We're encouraged that belonging improved and hope that ongoing work in our strategic plan contributed to that progress. We'll continue monitoring these trends to guide where we focus next.

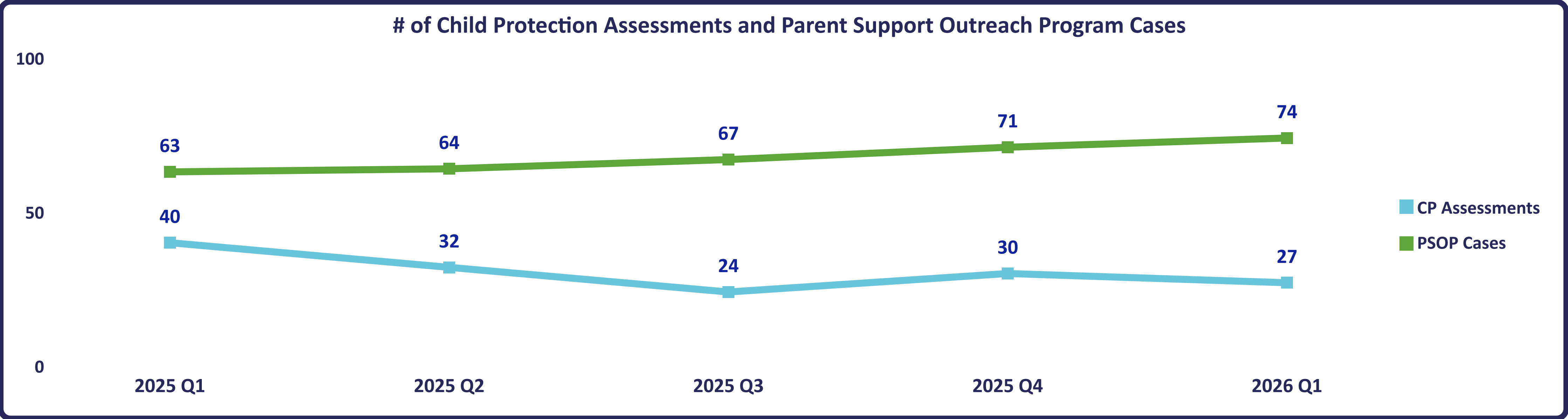
Customer Satisfaction



What does this tell us?

- This measure is currently suspended as we continue to redesign and implement a new customer satisfaction survey.

Child Protection & Parent Support and Outreach



What does this tell us?

- Goodhue County saw Child Protection (CP) assessments dip slightly in the first quarter of 2026, while PSOP cases continued to rise. Overall trends show ongoing declines in CP reports and steady growth in PSOP participation. PSOP continues to demonstrate strong prevention outcomes, with only 6% of 2025 participants having a new CP report within 12 months compared to 11% statewide.